

LOUIS H. HENDERSON

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Accomplished Human Service Senior Executive, Quality Improvement Consultant and dynamic visionary offering more than 20 years of expertise in the area of organizational development, program development, strategic planning, public relations & marketing, fundraising, staff development and leadership. My major focus is on juvenile justice, foster care and crossover youth. Highly successful in developing and implementing comprehensive youth service programs using positive youth development approach for youth in the District of Columbia systems of care. Proven ability to cultivate and maintain professional relationships, as well as providing decisive leadership to multi-functional, multi-disciplinary teams.

PERFORMANCE HIGHLIGHTS

- As Founder & Chief Executive Officer of the National Association of Former Foster Care Children of America, Inc. (NAFFCCA) for 15 years, increased annual program budget from \$100 thousand to \$6 Million per year.
 - Increased program capacity from 20 to 200 within the first 5 years of operation.
 - Contributing Member on the DC Child and Family Services Agency – “White Paper” (what did you do to contribute???)
 - Conference speaker (invitation) for the Child Welfare League of America
“Received coveted WB50 Unsung Hero Award for work with Foster Care youth in the District of Columbia”
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PROFESSIONAL EXPERIENCE

DC GOVERNMENT, DEPARTMENT of YOUTH REHABILITATION SERVICES, Washington, DC

3/2012 – 7/2013

Program Monitor

Accepted challenge to conduct program monitoring site visits and physical plant inspections to community based programs to ensure that each child's environment is safe, secure and that his/her, i.e. psychosocial, emotional, developmental, recreational, educational, etc. are addressed through the appropriate interventions. Assessed and documented provider program service delivery readiness posture to include deficiencies and other findings during program and plant inspections. Utilized DYRS DC YouthLink site visit and monitoring protocols as well as reporting forms when conducting visits and documenting findings.

- Analyzed findings and prepared corrective action plans for cited program service delivery deficiencies.
- Reviewed outcome performance-based evaluation tools/instruments used during visits to create reports. (reword or remove)
- Distributed reporting forms to designated provider staff, DC YouthLink Lead Agencies, if applicable, and designated DYRS staff members monthly.
- Conducted follow up visits to ensure timely resolution of deficiencies cited in Plan(s) of Correction.
- Maintained files for each assigned vendor that documented all significant interactions, decisions, monitoring activities, findings and recommended corrective actions and follow-ups.
- Reviewed enrollments and services; reviewed providers training documentation for personnel and volunteers, determining the adequacy of staff support, management and effectiveness of communications.
- Participated in monthly meetings with DC YouthLink Lead Entities to discuss program issues, clarify expectations, and improve responsiveness and quality assurance.
- Assisted DC YouthLink Program Manager and the Office of Research and Quality Assurance with the completion of our Annual Quarterly Vendor Performance Evaluation.

SELF-EMPLOYED, Washington, DC

2009 - 2012

Independent Consultant

Independent Consultant in the areas of program management, youth development, 501C3 operations and resource development.

NATIONAL ASSOCIATION of FORMER FOSTER CARE CHILDREN of AMERICA, INC., Washington, DC

1994 - 2009

Founder and President

As the founding Officer and President of NAFFCCA for fifteen years, increased program capacity from 20 to 200 youth within the first 5 years of operation. Management highlights include:

- Expanded program services to include job training, housing, education, life skills & parenting skills training with case management and wrap-around emergency services for high-risk youth with special needs.
- Supervised a staff of 29 professionals and at peak, 50 para-professionals.
- Secured strategic partnerships and contractual agreements with major DC government agencies to fund organization operations.
- Cultivated relationships with various foundations, financial institutions and community organizations to build the infrastructure of the organization and to increase the overall operational budget.

- Implemented a Youth Build Program in Washington DC funded by Housing and Urban Development.
- Developed and Implemented employment programs for juvenile justice and foster care youth that included job readiness skills, career exploration, job retention and a Career Gear " Dress for success" component through a partnership with Men's Warehouse and other clothing stores.

ADDITIONAL PROFESSIONAL EXPERIENCE

DC UNITED BLACK FUND, Public Relations Coordinator

1991 - 1994

EDUCATION/TRAINING

Master of Human Services – Lincoln University, Lincoln University, PA.

Certificate of Achievement, United Way Loaned Executive Training Program – Xerox Document University